



ORGANISATION DEVELOPMENT CONSULTANTS

(The Leading ISO Consultants)

Presents

First of its kind in A.P.

ISO Conference - 2009

on the theme

*"best practices and benefits of
implementing ISO Standards"*

on 20th & 21st February, 2009

at Centre for Organization Development, Hyderabad

Background

Effectively – Doing Right Things

Efficiently – Doing Things Right

In the context of ISO standards implementation by the industries, the need is felt to energize oneself to maximize the benefits of implementing ISO standards.

To improve the efficiency and effectiveness of ISO implementation across various industries, we have conceptualized this conference, with twin objectives for the participants:

Firstly, each one of us needs to be refreshed with best practices and benefits of implementing ISO standards

Secondly, take away world of ideas with an inspiration to improve implementation of management systems based on ISO standards within our own organizations.

Focus on different sectors of the economy viz (but not limited to) :

⇒ Manufacturing	⇒ Healthcare
⇒ Food	⇒ Retail
⇒ Education	⇒ Infrastructure
⇒ Bio & Pharma	⇒ Governance
⇒ Services	⇒ IT / ITES

Key Topics / sessions – learning's for participants (take-aways) :

- ✿ Ideas on organizational excellence
- ✿ Tools and techniques for organisation development
- ✿ Success stories on using ISO standards
- ✿ Examples of best practices from various sectors
- ✿ Latest trends on ISO standards for various sectors
- ✿ Cross learning from other sectors of economy



Book
Release

The Power of ISO Standards

- Choose it... Use It... Feel It...

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PROGRAMME OUTLINE

Day I - Friday, 20th February, 2009

0900 - 0930 hrs.	Registration
0930 - 1000 hrs.	Inaugural Session
1000 - 1100 hrs.	Keynote Address "best practices and benefits of implementing ISO Standards"
1100 - 1130 hrs.	Networking Tea/Coffee Break
1130 - 1300 hrs.	Session I - QUALITY World Class Quality – The Journey Making Quality Happen – A Culture Excellence in Service – The Challenges
1300 - 1400 hrs.	Networking Lunch
1400 - 1530 hrs.	Session II - ENVIRONMENT, OCCUPATIONAL HEALTH & SAFETY Integrating Quality with EHS , EHS implementation – Challenges , Disposal of industrial effluents & CDM revenues
1530 - 1600 hrs.	Networking Tea/Coffee Break
1600 - 1730 hrs.	Session III HEALTHCARE & EDUCATION – QUALITY ACCREDITATION Healthcare standards implementation – roadmaps and challenges. Preparing educational institutions like schools, colleges – regular / professional courses

Day II - Saturday, 21st February, 2009

0900 - 0930 hrs.	Quiz Contest on ISO Standards
0930 - 1100 hrs.	Session IV - MANAGING RISK & COST CONTROL (COPQ) Information security & IT infrastructure service management Risk management in supply chain / retail Managing COPQ - cost of poor quality and how to set improvement objectives considering COPQ
1100 - 1130 hrs.	Networking Tea/Coffee Break
1130 - 1300 hrs.	Session V - ORGANISATION TRANSFORMATION Building competency and culture Future proof your organisation. Outsourcing your HR function
1300 - 1400 hrs.	Networking Lunch
1400 - 1530 hrs.	Session VI - FOOD SAFETY & SOCIAL ACCOUNTABILITY Food Safety Standards – Trends & Challenges Social Accountability – the need of every organisation
1530 - 1600 hrs.	Networking Tea/Coffee Break
1600 - 1700 hrs.	Session VII BUSINESS EXCELLENCE – THE WAY FORWARD Developing strategies for business excellence – the successful stories

Valedictory Session

INVITED SPEAKERS / ORGANIZATIONS

- Thought leaders ● OD consultants ● Heads of industries (Mix of SME / Large Corporates)
- Heads of institutions ● Selective presentations by industries

TARGET AUDIENCE

Ideally this conference would suit the functional heads, sectional heads, management representatives, ISO coordinators and executives of the organisation who are interested to improve management systems within their own organizations. Industries who are planning to implement ISO Standards can also attend.

ODC-The ISO Consultants

www.odchyd.com

ODC was formally launched on 22.02.2002

We are a team of Customer oriented, Competent and Committed professionals.

We provide consultancy services for developing & implementing management systems based on ISO standards for certification and other standards for accreditation.

- ISO 9001 (Quality Management System)
- ISO 14001 (Environment Management System)
- OHSAS 18001 (Occupational Health & Safety Assessment Series)
- ISO 20000 (Information Technology Service Management)
- ISO 22000 (Food Safety Management System)
- ISO 27001 (Information Security Management System)
- SA 8000 (Social Accountability)

Plan for IMS
Integrated Management System
based on 2 or more standards

We add value to the efforts of our esteemed clients while developing and implementing management systems based on international standards.

We have partnered specialists to support our project team in execution of projects across India.

We also operate training division "ISO Campus" for grooming ISO Consultants and Management Representatives for the Industries. We also provide Post Certification Services to industries.

Our experience in wide range of sectors and size of enterprises stands out as a speciality for our customers.

Our clients are certified by leading certification agencies - AQA (American Quality Assessors, BVC (Bureau Veritas Certification), DNV (Det Norske Veritas) , RINA (Registro Italiano Navale), TUV SUD (TUV SUD South Asia), FOODCERT (Foodcert India) , UL (Underwriter Laboratories-DQS).

We have provided Consultancy/Training Services to many clients and we are proud of being associated with them. A partial list is as under :

AP Secretariat , ACC , Andhra Bank , Apollo Health Street, Alankrita Resorts, APCPDL , Aasha Hospitals, Ayurcare, Atma Lubricants, Ballarpur industries, Biogenix, Balmer Lawrie, BRG Energy, BSNL, C3i, ECIL, Efftronics, GMR Airport Development, GVK Biosciences, Godfrey Phillips, HMWSSB, ICICI Knowledge Park, ITC Kakatiya, ITW Signode, ICSA, JOCIL (Andhra Sugars Group), Jubilee Hills Public School, K Raheja Corp, KRR Drugs & intermediates, Kristna Engineering Works, KLC Engineering College, L&T Infocity, Lokesh Machines, Meena Jewellers, Mfar Constructions, NABARD, Nagarjuna Fertilisers & Chemicals , Niraj Public School, Prathap Industries, Professional Couriers, Polmon Instruments, Pokarna, Pennar Industries, Pulla Reddy Group of institutions. Parkeh Fabrics, SKS Microfinance, SAMSUNG, Suven Life sciences, SIRIS, SAMKRG pistons & rings, Siddartha Engineering College, Sneha Diagnostics, Taj Hotels, TNS, Tulasi Seeds, Tower Automotives, Trinit Software, VILAN, Vishnu Chemicals, Vem Technologies etc.